

20/20 Custom Molded Plastics, LLC

March 23, 2020

Dear Valued Customers,

On Sunday, March 22nd, 2020, the Governor of Ohio issued an order for all non-essential businesses to shut down effective at midnight tonight March 23rd, 2020. As a supplier to several customers, in many different industrial categories, who are absolutely essential to the battle with the Coronavirus, we must continue to mold the parts that they cannot go without.

Upon the advice of our attorneys, we have decided that we <u>are not</u> going to shut the plant down. We will continue to mold parts every day (business as usual) until such time as we have additional guidance from them that requires us to use a different strategy. In these very unusual and difficult times, our customers need us more than ever so that the fight against the Coronavirus can continue without interruption.

Our number one asset is, and always has been, our employees. With that in mind, we have done everything our State and Federal government has asked of us as a business, and more, to keep everyone safe from this horrible virus. We will continue to do that, and I am sure there will be additional things to be done in the future until this virus is defeated.

Our shipping and receiving departments will be operating under our normal business hours: 8a - 3p M-F. Upon scheduling shipments or sending in releases, please verify that the destination is open and accepting deliveries. If the destination is operating under special receiving hours, please notify us via email as soon as possible so that we may schedule delivery accordingly and avoid potential delays.

We thank you for your continued support throughout these difficult times. Feel free to contact your customer service representative at customerservice@2020cmp.com if you have any questions or concerns.

Thank you,

Ronald E. Ernsberger AMR

President

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